



Eating  
Recovery  
Center



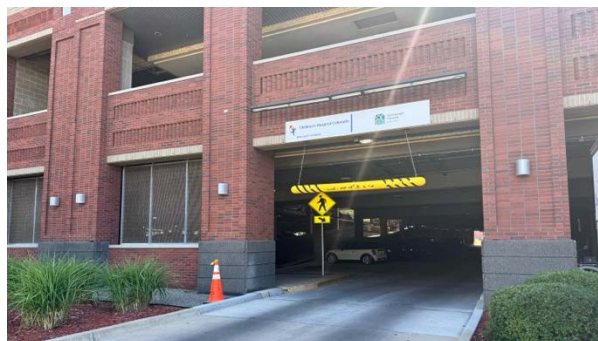
1830 Franklin St #500, Denver, Colorado 80218



# Eating Recovery Center



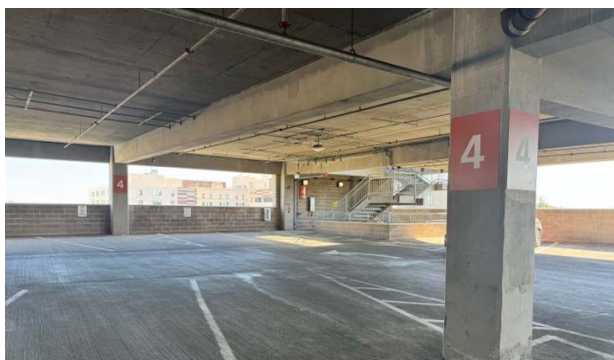
1830 Franklin, Denver, Colorado 80218



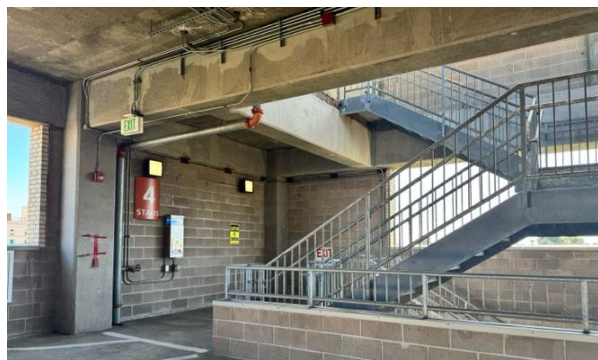
Enter parking garage here



Drive up to Level 4 Parking Garage



Park close to the stairs



Walk up the stairs



Two flights up



Level 5 Parking Garage is rooftop access



Walk across the parking lot



ERC is at the corner

# Eating Recovery Center



**ERC has a fenced off area**



**Walk across area to the side of the building**



**Glass entrance doors are unlocked**



**Walk to the end of this hallway and take a right**



**Walk down this hallway and stop at the double doors to the left (elevator is on the right)**



**ERC is a locked unit; a staff member will have to let you in, so please wait until we are all at the door**



## **Mental Health Nursing Assessment Definitions**

### **Emotions**

#### **Mood**

Anxious	Feelings of fear or apprehension; can result from a tension caused by conflicting ideas or motivations.
Depressed	Feeling profound and persistent sadness
Despairing	Feelings of loss of all hope
Elated	Feeling ecstatically happy
Euphoric	Feeling intense excitement or happiness
Fearful	Feeling afraid
Guilty	Feeling culpable or responsible for a specified wrongdoing
Irritable	Feeling easily annoyed or angered
Labile	Feelings characterized by emotions that are easily aroused or freely expressed, and that tend to alter quickly and spontaneously; emotionally unstable.
Sad	Feeling depressed

#### **Affect**

Appropriate	When an individual reacts with the proper and expected emotion for the situation.
Blunted	Occurs when an individual's emotions or expressions are less reactive to stimuli than average.
Broad	Also known as full affect, describes the typical affect expected of the average person. An individual exhibiting broad affect shows the emotion that they are feeling.
Congruence with mood	Is the consistency between a person's emotional state with the broader situations and circumstances being experienced by the persons at that time
Flat	Occurs when an individual has a complete lack of expression, feeling, or emotion, regardless of the level of stimuli.
Inappropriate	Display of reactions that do not match the situation that you are in or possibly even your internal state.
Incongruence	Occurs when the individual's reactions or emotional state appear to be in conflict with the situation.

Labile	Occurs when a person's expressions shift unpredictably, frequently, and excessively.
Restricted	Also known as constricted affect, describes a small reduction in affect. An individual experiencing restricted affect may have dulled feelings or emotions but will still be relatively close to broad affect.

### **Thought Processes**

#### **Form of thought**

Able to concentrate	Being able to focus on a single thought or task.
Associative looseness	Characterized by a lack of connection between ideas. Associative looseness often results in vague and confusing speech, in which the individual will frequently jump from one idea to an unrelated one.
Attention span	Ability to attend to a stimulus or object over a period of time. This ability is also known as sustained attention or vigilance.
Circumstantiality	convoluted and non-direct thinking or speech that digresses from the main point of a conversation.
Clang associations:	Is a reflection of disorganized thought processes. Instead of a person's thinking and speech being directed based on meaning, in clang association, a person's thinking and speech is driven by the sound of words.
Concrete thinking:	Is reasoning that's based on what you can see, hear, feel, and experience in the here and now. It's sometimes called literal thinking, because it's reasoning that focuses on physical objects, immediate experiences, and exact interpretations.
Echolalia	Is a psychiatric disorder that makes someone meaninglessly repeat what another person says.
Flight of ideas:	Occurs when someone talks quickly and erratically, jumping rapidly between ideas and thoughts. Flight of ideas is not a medical condition in itself. It is a symptom that may occur as part of mania, psychosis, and some neurodevelopmental conditions.
Mutism	is a severe anxiety disorder where a person is unable to speak in certain social situations
Neologisms	Is the creation of words which only have meaning to the person who uses them.
Perseveration	Is the repetition of a particular response (such as a word, phrase, or gesture) regardless of the absence or cessation of a stimulus
Poverty of Speech	Is when there is reduced spontaneity and productivity of thought as evidenced by speech that is vague or full of simple or meaningless repetitions or stereotyped phrases.
Tangentiality	Is the train of thought of the speaker wanders and shows a lack of focus,

Thought Blocking	never returning to the initial topic of the conversation. Is a sudden cessation in the middle of a sentence at which point a patient cannot recover what has been said
Word salad	Are random words or phrases linked together in an often-unintelligible manner.
<b>Content of thought</b>	
Compulsions	Are repetitive stereotyped behaviors that the patient feels impelled to perform ritualistically, even though he or she recognizes the irrationality and absurdity of the behaviors. Although no pleasure is derived from performing the act, there is a temporary sense of relief of tension when it is completed. These are usually associated with obsessions.
Control	is a person's ability or perception of their ability to affect themselves, others, their conditions, their environment, or some other circumstance. Control over oneself or others can extend to the regulation of emotions, thoughts, actions, impulses, memory, attention, or experiences.
Delusions	false fixed beliefs that have no rational basis in reality, being deemed unacceptable by the patient's culture
Grandiose	Is a false or unusual belief about one's greatness.
Homicidal Ideas	Is a thought pattern characterized by the desire to kill another person or persons, along with a mental plan for a method of doing it.
Ideas of Influence	The patient may believe that somehow, they caused an unrelated event to happen
Ideas of Reference	are erroneous beliefs that an unrelated event in fact pertains to an individual.
Magical thinking	The belief that one's ideas, thoughts, actions, words, or use of symbols can influence the course of events in the material world.
Nihilistic	Is the belief that all values are baseless and that nothing can be known or communicated.
Obsessions	are repetitive, unwelcome, irrational thoughts that impose themselves on the patient's consciousness over which he or she has no apparent control.
Paranoia/suspiciousness:	Are intense anxious or fearful feelings and thoughts often related to persecution, threat, or conspiracy
Persecutory	Patient believes, erroneously, that another person or group of persons is trying to do harm to the patient.
Phobias	Is an overwhelming and debilitating fear of an object, place, situation, feeling or animal.
Poverty of content:	Is a person talks a lot but does not say anything substantive, or says much more than is necessary to convey a message.

Reference	false beliefs that random or irrelevant occurrences in the world directly relate to a person.
Religiosity	Is when a patient experiences intense religious beliefs or episodes that interfere with normal functioning
Somatic	Is when a person feels extreme, exaggerated anxiety about physical symptoms.
Suicidal Ideas	having thoughts, ideas, or ruminations about the possibility of ending one's own life.

### **Perceptual Disturbances**

#### **Hallucinations**

Auditory	Are the sensory perceptions of hearing noises without an external stimulus.
Gustatory	Are tastes that are often strange or unpleasant. Gustatory hallucinations are often metallic taste.
Olfactory	Are false perception of odors, which are usually unpleasant or repulsive, such as poison gas or decaying flesh.
Tactile	Are an abnormal or false sensation of touch or perception of movement on the skin or inside the body
Visual	Is the visual perception in the absence of any external stimulus.

#### **Illusions**

Depersonalization	Are a patients' feelings that he or she is not himself, that he or she is strange, or that there is something different about himself that he or she cannot account for
Derealization	Is a patients' feeling that the environment is somehow different or strange, but patient cannot account for these changes.

### **Sensory and Cognitive Ability**

#### **Memory**

Capacity for abstract thought	The ability to understand concepts that are real, such as freedom or vulnerability, but which are not directly tied to concrete physical objects and experiences.
Confabulation	Filling in memory lapses by guessing or making up events.

Recent	Is the temporary storage of information that is used in managing cognitive tasks, like learning, reasoning, and comprehension.
Remote	Refers to memory for the distant past, measured on the order of years or even decades.



# Welcome Nursing Students

## Eating Recovery Center

### Denver, CO

#### Child & Adolescent Unit

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1830 Franklin St, Suite 500  
Denver, CO 80218  
Nursing Line: 720.728.3350



# About Us

- Headquartered in Denver, Colorado, ERC and Pathlight Mood & Anxiety Center is an international center for eating disorders and mood, anxiety and trauma-related disorders recovery providing comprehensive treatment for anorexia, bulimia, binge eating disorder, depressive disorders, anxiety disorders and PTSD.
- Utilizing a full continuum of care, we provide expert behavioral health and medical treatment for eating disorders and mood, anxiety and trauma-related disorders in an environment of **compassion, collaboration, integrity, inclusivity, accountability and flexibility.**



# General Shift Information

- Shift times: 0600 – 1830
- Parking is free onsite in the garage. We are located on the 5th floor.
- We are a locked Psychiatric unit. You must badge in and out of all doors, for controlled access.
- All belongings such as water bottles, backpacks, and food items, must be kept in a designated locked conference or break room.
- Food options for your breaks and lunches are within walking distance of the site. No food options (other than a vending machine) are available on site.
- We work as a collaborative team with Behavioral Health Techs, Mileu Coordinators, Dieticians, Therapists, and Doctors. We will likely match you with a few different staff members throughout your shift so you are able to see our multidisciplinary care model.



Anorexia Nervosa

Avoidant/Restrictive Food Intake Disorder

Binge Eating Disorder

Bulimia Nervosa

Other Specified Eating Disorder

Unspecified Eating Disorder

## Types of Eating Disorders

## Eating Disorder Myths

Eating disorders  
revolve around  
food

Eating disorders  
are an illness of  
choice

Eating disorders  
aren't serious  
illnesses

Dysfunctional  
families cause  
eating disorders

Eating disorders  
are a women's issue

Everyone with an  
ED is  
young/thin/white





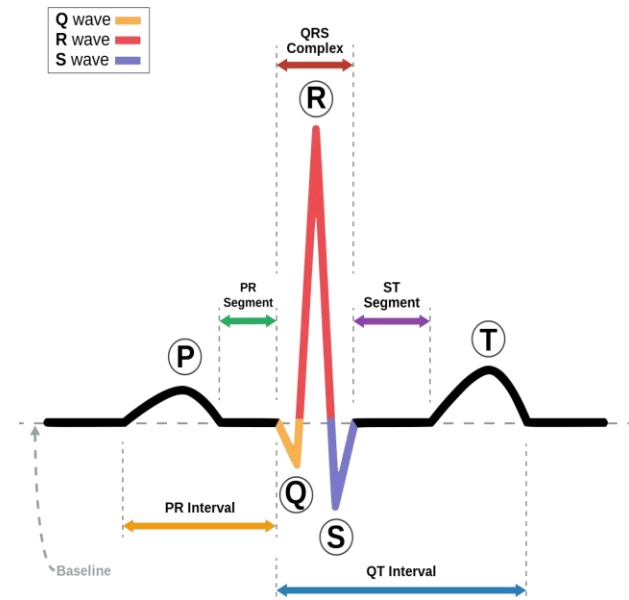
# More About Eating Disorders

## Clinical Complications:

- Lab abnormalities (Glucose, Potassium, Phosphorus, Sodium, Creatinine)
- EKG abnormalities (Sinus bradycardia, arrhythmias, QTc > 460)
- Refeeding Syndrome!

## Common Comorbidities:

- Bipolar Disorder
- Depression
- Borderline Personality Disorder
- Generalized Anxiety Disorder (GAD)
- Non-Suicidal Self-Injury (NSSI)
- Obsessive Compulsive Disorder (OCD)
- Substance Related Issues
- Post Traumatic Stress Disorder (PTSD)



# How Common are Eating Disorders?



**About 9%**

An estimated 30 million US residents suffer from an eating disorder.



**1 every 52 minutes**

1 person dies from an eating disorder every 52 minutes.



# About Our Patient Population

## **Strengths:**

- **Perfectionist & High Achieving:** Hold themselves to high standards, excelling in various areas, creative, bright, & articulate
  - *however many patients have "perfected" their disordered eating behaviors*
- **Empathic & Connection Seeking:** Deeply attuned to others' emotions; craving meaningful relationships
  - *however this can manifest into unhealthy relationship dynamics and poor boundaries with other patients or staff*
- **Very Observant & Detailed Minded:** Notice details others might overlook, including social dynamics and emotional cues
  - *however they may have clever methods for seeking out information that could be detrimental to their treatment (such as weight, discharge date, etc)*
- **Calculated:** Thoughtful & strategic in actions, often planning meticulously
  - *however this can be used to get their needs met when it comes to their eating disorder*



# About Our Patient Population

## Challenges:

- **Cognitive Distortions:** May minimize struggles or present a different reality to maintain control
  - *Many patients struggle to conceptualize their illness, or believe they do not have an eating disorder.*
- **Perseverance:** Rigid thought process; lack of flexibility; black and white thinking
- **Malnourishment:** Physical depletion leads to irritability, fatigue, and trouble concentrating (among numerous other medical concerns)
  - *When patients are "brain starved", they often do or say things that are out of character.*



These nuanced personality traits create a complex & deeply personal experience, requiring compassion, understanding, and creativity in a treatment setting.



# Unit Guidelines for staff



- No excessive movement or perceived exercise
  - This includes standing, squatting, stretching, etc. Our patients are hyperaware of our movement, especially because staff has the same expectation of them.
- "No-touch" facility
  - Many patients have a trauma history or feel uncomfortable in their bodies. A hug or pat on the back can be deeply triggering. We practice trauma-informed care and always let a patient know what we're doing ahead of time during medical interventions.
- "No-numbers" facility
  - We do not share weights, vital signs, tube feed amounts, etc. This can be triggering or become cause perseveration. Patients have covert ways of asking staff for this info or bargaining with staff ("Is my weight more or less than xx amount...?")
  - Patient should be redirected to speak with their treatment team in these instances.
- No conversations with patients (or near patients) regarding food, exercise, dieting.
- No food or beverage on the unit
  - (except behind closed doors of course!)



# Unit Guidelines for Patients



- No excessive movement or perceived exercise
  - This includes standing, squatting, stretching, etc. While exercise is considered healthy for most individuals, many patients have a history of excessive exercise, fixation on burning calories, and need to conserve energy due to medical fragility.
- Bathroom Monitoring
  - Patients are required to have staff do a "flush check" to ensure there is no evidence of purging or abusing bowel medications.
- Mouth / Pocket Checks
  - Patient are required to remove sweatshirts or jackets before entering the bistro and empty pockets after leaving the bistro to ensure there is no food hiding. They may be required to complete mouth checks.
- No "Treatment Talk"
  - Patients are redirected for discussing diagnosis, medications, treatment modalities, etc. This patient population struggles a great deal with comparison and mirroring behaviors. We see better outcomes when patients are focused on their individual treatment plan and recovery.



# Nursing Role in ED Treatment

## Daily Tasks & Responsibilities

### Nurses



- ✓ Shift Report
- ✓ Medication Administration
- ✓ Medical Monitoring
- ✓ Tube Feeds
- ✓ Wound Care
- ✓ CLIA testing
- ✓ Physician triage
- ✓ Patient Safety
- ✓ Medication ordering and Pharmacy follow-up
- ✓ Milieu management
- ✓ Possible Meal Support

# Thank You~

## We are excited to welcome you to our facility



Eating  
Recovery  
Center

<https://www.eatingrecoverycenter.com/>





Eating  
Recovery  
Center



8190 E 1st Ave, Suite 105, Denver, Colorado 80230

# Mental Health Report & Shift Change

Welcome to your mental health clinical rotations. During report, you might hear some abbreviations that are specific to mental health.

Please utilize this to assist you in clarifying the most common abbreviations. If you come across one that is not covered here, please ask the staff to assist you.

AUD	Alcohol Use Disorder
AD	Adjustment Disorder
ADHD	Attention Deficit Disorder
AP	Aggression Precautions
CBT	Cognitive Behavioral Therapy
CIWA	Clinical Institute Withdrawal Assessment (to score Alcohol withdrawal)
COWS	Clinical Opiate Withdrawal Scale (to score Opiate withdrawal)
CP	Chest Pain
DNMS	Developmental Needs Meeting Strategy (Therapy)
DT	Delirium Tremors
ED	Eating Disorder
EMDR	Eye Movement Desensitization and Reprocessing (Therapy)
E-Meds	Medications given under emergency circumstances without a court order
EP	Elopement Precautions
ESTC	Extended Short-Term Certification (after STC, can add additional 90 days)
Fall	Fall Precautions
GAD	Generalized Anxiety Disorder
HI	Homicidal Ideations
I-Meds	Involuntary Medications given with a court order
IOP	Intensive Outpatient Program
LOS	Line-of-sight
LTC	Long Term Certification (up to 180 days)
MDD	Major Depressive Disorder
M1	Mental Health Hold (involuntary hold lasting up to 72 hours)
ODD	Oppositional Defiant Disorder
ODU	Opiate Use Disorder
RTU	Restricted to Unit
SI	Suicidal Ideations
SIB	Self-Injurious Behavior
STC	Short Term Certification (up to 90 days)
SZ	Seizure precautions



Birch

Schedule – Monday to Friday

<b>Time</b>	<b>Activity</b>
0700-0745	Spa
0800-0830	Free Time
0830-0900	Breakfast
0900-0930	Check in/Coping Skills
0930-1015	BCA/Process   Community   Values and SMART Goals/Process   Community   Building Coping Skills/Process
1015-1045	Spa
1045-1215	School
1215-1315	Lunch
1315-1400	Life Skills
1400-1430	Fresh Air
1430-1500	Spa/Snack
1500-1600	CBT/ACT/DBT Skills
1600-1630	Wrap up/Coping Skills
1630-1700	Group Games/Activity/Social
1700-1800	Dinner
1430-1450	Snack



## Willow 2 West

### Schedule – Monday to Friday

Time	Activity
0545-0615	Male Spa Routine
0635-0715	Female Spa Routine
0640-0725	Medications
0730-0800	Breakfast
0810-0825	Fresh Air Break
0830-0915	Daily Intentions
0915-0935	Medications   Bathroom
0940-1000	AM Snack
1015-1100	Group Therapy * Managing Anxiety   Art Therapy/Addictions   ACT   Recovery Skills   Music Therapy/Addictions
1110-1130	Mindful Walk
1120-1140	Medications/Bathroom
1145-1215	Lunch
1230-1330	Group Activity * Process Group   Community Meeting
1330-1400	Fresh Air Break
1400-1425	Medications   Bathroom
1430-1450	PM Snack
1500-1545	DBT   CBT   Menu Group   ACT   Expressive Arts/Art Therapy
1600-1630	Self-Directedness   Mindfulness Skills   DBT Skills   Mindfulness Skills/Yoga   Self-Compassion
1630-1655	Medications/Bathroom
1700-1730	Dinner
1740-1800	Fresh Air Break





Birch

Schedule – Monday to Friday

Time	Activity
0700-0745	Spa
0800-0830	Free Time
0830-0900	Breakfast
0900-0930	Check in/Coping Skills
0930-1015	BCA/Process   Community   Values and SMART Goals/Process   Community   Building Coping Skills/Process
1015-1045	Spa
1045-1215	School
1215-1315	Lunch
1315-1400	Life Skills
1400-1430	Fresh Air
1430-1500	Spa/Snack
1500-1600	CBT/ACT/DBT Skills
1600-1630	Wrap up/Coping Skills
1630-1700	Group Games/Activity/Social
1700-1800	Dinner
1430-1450	Snack



Pine

Schedule – Monday to Friday

Time	Activity
0545-0615	Spa Male Morning Routine
0615-0715	Spa Female Morning Routine
0630-0720	Medication
0730-0815	Breakfast
0815-0830	Fresh Air
0830-0915	Daily Intentions
0915-0930	Bathroom/Medications
0940-1000	Snack
1015-1100	Spirituality   Identity   Creative Expressions   Communication   Body Connections   Coping Skills
1100-1130	Bathroom/Mail/Medications
1130-1145	Fresh Air
1145-1215	Lunch
1230-1330	CBT/Spirituality   Process Group   Community Meeting   Process Group   Community Meeting   Process Group
1330-1415	Rest Time/Bathroom/Medications
1415-1430	Fresh Air
1430-1450	Snack
1500-1545	Time Management   Effective Treatment   Values/Creative Expressions   ??   Menu Group
1600-1645	Creative Expressions   ACT/Identity   Addictions   Identifying Emotions/Communication   Accepting Anxiety/Body Connections   Self-Compassion/Coping Skills
1645-1700	Bathroom
1700-1730	Dinner
1730-1745	Fresh Air



## Willow

### 3 Adult ITU

#### Schedule – Monday to Friday

Time	Activity
0600-0745	Morning Routine
0700-0750	Medications
0800-0830	Breakfast
0845-0930	Daily Intentions
0930-0945	Mail
0945-1000	Bathroom   Media
1000-1020	Snack
1030-1045	Fresh Air Break
1045-1100	Fresh Air Smokers
1100-1145	Positively Psyched   Family Dynamics   ARCH/Mind and Body Skills   Art Therapy   Open Art
1145-1215	Bathroom/Medications
1215-1245	Lunch
1300-1400	Process Group   Community Group
1400-1500	Rest Time/Electronics
1400-1415	Fresh Air Break
1415-1430	Fresh Air Smokers
1430-1450	Bathroom/Media
1500-1520	Snack
1530-1630	ACT   Insight Into Action   Life Skills   Menu Group   Perfectionism
1630-1700	Presocial Group
1700-1725	Bathroom/Medications
1730-1800	Dinner



## Willow

### 3 Child and Adolescence ITU

#### Schedule – Monday to Friday

Time	Activity
0630-0800	5G's/Weights/Vitals/Medications/Spa
0800-0830	Breakfast
0845-0900	Daily Intentions/Diary Card
0900-0945	CBT Skills   Recovery Skills/Art Therapy   Recovery Skills/Yoga   Recovery Skills/Art Therapy   DBT Skills
0945-1000	Bathroom/Medications
1000-1015	AM Snack
1015-1100	Downtime/Phone Calls
1100-1145	Process Group   ACT Skills/Community   ACT Skills/Process Group   ACT Skills/Community   All Community Meeting
1145-1200	Diary Card
1200-1215	Medications/Bathroom
1215-1245	Lunch
1300-1430	School
1430-1500	Downtime/Phone Calls/Bathroom/Medications
1500-1530	PM Snack
1530-1615	Anger Awareness/Body Image   Expressive Arts/Role Play   Boundaries   Insight Development/Self-Directedness   Managing Anxiety/Relapse Prevention
1615-1700	Downtime/Phone Calls/Fresh Air
1700-1715	Diary Card
1715-1730	Bathroom/Medications
1730-1800	Dinner

### Therapeutic Communication Definitions

**Review:** All communication (verbal, non-verbal) techniques prior to beginning IPR. This will make it easier for you to log the communication and recognize strengths and weaknesses of your communication process.

**Communication:** Transaction between sender and receiver

**Non-verbal:** Physical appearance/dress, body movement & posture, touch, facial expressions, eye movements, vocal cues

### Therapeutic Communication Techniques

**Silence:** give time to collect thoughts, consider other concerns

**Accepting:** conveys attitude of reception and regard

**Giving Recognition:** acknowledge and indicate awareness (commend strengths)

**Offering Self:** making oneself available on unconditional basis (increases self-worth)

**Broad Openings:** allows patient initiative to introduce topic of concern (patient role)

**Offer General Leads:** offers patient the encouragement to continue

**Placing the Event in Time or Sequence:** clarifies event in time perspective

**Making Observations:** verbalizing what is observed or perceived (patient behavior)

**Encouraging Perception Description:** ask patient to verbalize what perceived hallucination

**Encourage Comparison:** ask patient to compare similarity and difference-reoccur/change

**Restate:** repeat main idea of what patient said (patient can clarify or continue on)

**Reflect:** questions and feelings referred back to patient to recognize/accept own view

**Focusing:** taking notice of a single idea or word (don't use if patient is anxious)

**Exploring:** delve further into subject (helpful if patient tends to be superficial in communication)

**Seek Clarification/Validation:** strive to explain the vague or incomprehensible

**Present Reality:** when patient has misperception, nurse indicates perception of situation

**Voicing Doubt:** expressing uncertainty of reality of patient's perception (delusions)

**Verbalizing the Implied:** put into words what patient has implied or said indirectly

**Attempt to Translate Words into Feelings:** find clues to feelings expressed indirectly

**Formulate Plan of Action:** when patient has a plan of action for stressful situation, it may prevent anger or anxiety from escalating into unmanageable level

**Active Listening:** sit facing patient, open posture, lean forward, eye contact, relax

**Feedback:** descriptive of behavior, specific rather than general, directed toward what can be changed, impart information not advice, well-timed (early after behavior)

### Non-Therapeutic Communication Techniques (Blocks)

- |                               |   |                                  |                       |
|-------------------------------|---|----------------------------------|-----------------------|
| • Agreeing/disagreeing        | • Giving advice                             | • Introducing an Unrelated Topic | • Stereotype Comments |
| • Belittling Feelings         | • Giving reassurance                        | • Probing                        | • Using Denial        |
| • Defending                   | • Indicating Existence of an External Power | • Rejecting                      |                       |
| • Giving approval/disapproval | • Interpreting                              | • Requesting an Explanation      |                       |

## **MENTAL STATUS EXAMINATION**

The mental status examination is a process wherein a clinician systematically examines an individual's mental functioning. Each area of function is considered separately.

### **Appearance**

This category covers the physical aspects of the individuals. Include: Physical appearance, height, and weight, how patient is dressed and groomed, dominant attitude during interview, such as degree of poise or comfort, degree of anxiety, and how anxiety is expressed.

### **Behavior**

How does the patient move and the position in which the patient holds body? Note abnormal tics, movement disorders, and degree of movement.

### **Speech**

Separate speech from content of thought. Note volume, rate, and flow of speech (fast, slow, halting, extremely loud). Include mannerisms, accent, stress or lack of it, hesitations, stuttering. Use descriptive words like garrulous, monotonous, loud, or emotional.

### **Mood/Affect**

Affect is the outward show of emotion. Can vary thru depression, elation, anger, and normality, but if the overall sense from the examination is depressed, depressed is the word to describe the mood. Mood is the general pervasive emotional state as reported by patient. Range describes if the patient shows a full or even expanded range or if the affect is blunted or restricted. Include cultural considerations. Consider appropriateness of affect – is the emotion consistent with the topic being discussed. A patient with inappropriate affect may cry when talking about a parking ticket and show little or no emotion when discussing the death of a loved one.

### **Thought**

Thought is divided into process (the way a patient thinks) and content (what the patient thinks).

**Process:** The rate of thoughts, how they flow and are connected. A formal thought disorder comprises processes such as pressured thoughts, (excessively rapid), flight of ideas, thought blocking (speech is halted), disconnected thoughts (loosening of association, derailment), tangentiality, circumstantial thoughts (over inclusive and slow to get to the point), word salad (nonsensical responses), punning (talking in riddles), poverty of speech (limited content).

**Content:** Includes those things discussed in the interview and the patient's beliefs. May have preoccupying thoughts – ideas of reference, obsessions, ruminations, or phobias. The patient may have delusions of control, thought insertion, broadcast, or delusions – persecutory, grandiose, religious, reference, somatic, morbid jealousy. For example, a depressed patient may have delusions of hopelessness, helplessness, or worthlessness.

### **Perceptions**

Covers sensory areas and describes distortions such as illusions, delusions, or hallucinations. Describe the nature of the experience in detail. Auditory hallucinations (hearing voices) are more common in schizophrenics, visual disturbances are more common in organic problems. In addition, there are gustatory, olfactory, tactile, somatic, and kinesthetic hallucinations.

Ask “do you hear voices when no one else is around?” “Do you see things such as ghosts, spirits, or angels?”

Ask if the voices are commanding the patient to do anything, particularly homicidal or suicidal acts.

Hallucinations can be in the form of a running commentary. If the voices command a patient to do something,



does the patient obey the instructions or ignore them. Sometimes hallucinations are not well-formed voices or objects – patients may hear bells ringing, knocking at the door, banging sounds in his ears, or see vague things like halos or colors which are difficult to describe.

Note how patients cope with the hallucinations and whether they are pleasant, unpleasant, or terrifying. Comment on the hallucinatory behavior, such as patient looking back repeatedly, gesturing, or engaged in self-talk. To determine if the patient is having delusions, ask do you feel you have some special power or abilities? Does the radio or TV give them special messages? Does the patient have thoughts that other people think are strange?

Obsessions and compulsions: Is the patient afraid of dirt/germs? Does patient wash his hands frequently or wash hands repeatedly?

Phobias: Does the patient have any fear, such as animals, heights, snakes, crowds, etc.

Preoccupations: Ask about ideas about the patient's body: Patient may believe he or she is changing or has changed, that his elimination functions, sexual functions, or digestive functions work in different or bizarre ways.

### **Cognition**

Look at areas of abstract thought which declines or is absent in several conditions such as schizophrenia or dementia, level of general education and intelligence, degree of concentration.

### **Consciousness**

Level of conscious state is assessed whether it is steady, fluctuating, cloudy or clear.

Rating: 1=coma 2=stuporous 3=lethargic/evidence of drowsiness 4=alert.

### **Orientation**

Ask if the patient knows the time and date, place, patient (who the patient is), and the situation the patient is in.

### **Memory**

Memory is tested by looking for immediate recall. Give the patient 3 unrelated words (yellow, fox, Chicago) and ask patient to repeat them. In 5 minutes ask the patient to repeat them again. Do not tell the patient that you will ask them to repeat them in 5 minutes. (You might want to write them down, so you remember.)

Recent recall: What did the patient eat two meals ago?

Remote memory: When and where was the patient born? Where did patient go to high school?

Confabulation: Patients may do this if they cannot remember – if this occurs, just note it. You might have to check information with outside sources for verification. You can test for confabulation by asking if the patient has seen you before – the patient who confabulates may fabricate details of a meeting which did not take place.

### **Concentration and Attention**

May be impaired for a variety of reasons: cognitive disorder, anxiety, depression, internal stimuli. Ask the patient to subtract 7 from 100 and keep subtracting 7 from the answer (serial 7s). Average time to complete is 90 seconds. Note the patient's response to the task: irritability, frequent hesitation, or questioning. Four or more errors is considered marginal; 7 or more indicates a poor performance. If the patient cannot begin the task, start at 50 and subtract 3s. If patient is unable to do that, have patient count backward from 10. Patient is not to use paper to complete the task.

## **Others**

Dreams: Are there dreams, how often, how vivid, any repetitive dreams, nightmares? What is the content of dreams?

Déjà vu: Sensation of having been in situations like the present one.

Presence of suicidal/homicidal thoughts. Must inquire about specific plans, suicide notes, impulse control. If positive, will patient contract for safety?

Ask if patient has any thoughts of wanting to hurt anyone, wishing someone were dead? If yes, ask about specific plans.

## **Intellectual Functioning**

### **General knowledge:**

- Who is the President, name 5 last presidents?
- What is happening in the world? (war, economy).
- Name 5 major US cities.
- If you go to McDonalds and buy 2 hamburgers for 70 cents each and pay \$2, how much change will you get back?
- Or how much is a quarter, dime, nickel, and penny?

### **Math calculations:**

- Ask basic math problems: 4+6 or 13-8.
- Complex: Add 14+17.

### **Ability to abstract:**

Determine similarities-

- How are an orange and a pear alike? Good answer = fruit, Poor answer = round.
- How are a fly and a tree alike? Good answer = alive, Poor answer = nothing
- How are a train and car alike? Good answer = modes of transportation, Poor answer = both have wheels

Proverbs-

- Ask “what does it mean to say: Don’t count your chickens before they are hatched?” Good answer = Do not plan on future gains before they happen. Poor answer = chickens are little.

## **Judgment and Insight**

Evaluate judgment with patient’s response to: “What would you do if you were in a crowded theatre and smelled smoke?” “What would you do if you found an addressed, stamped envelope lying in the street?”

Insight: How does the patient perceive his present problem? “How did things come to be this way?”

## **Mental Health Nursing Assessment Definitions**

### **Emotions**

#### **Mood**

Anxious	Feelings of fear or apprehension; can result from a tension caused by conflicting ideas or motivations.
Depressed	Feeling profound and persistent sadness
Despairing	Feelings of loss of all hope
Elated	Feeling ecstatically happy
Euphoric	Feeling intense excitement or happiness
Fearful	Feeling afraid
Guilty	Feeling culpable or responsible for a specified wrongdoing
Irritable	Feeling easily annoyed or angered
Labile	Feelings characterized by emotions that are easily aroused or freely expressed, and that tend to alter quickly and spontaneously; emotionally unstable.
Sad	Feeling depressed

#### **Affect**

Appropriate	When an individual reacts with the proper and expected emotion for the situation.
Blunted	Occurs when an individual's emotions or expressions are less reactive to stimuli than average.
Broad	Also known as full affect, describes the typical affect expected of the average person. An individual exhibiting broad affect shows the emotion that they are feeling.
Congruence with mood	Is the consistency between a person's emotional state with the broader situations and circumstances being experienced by the persons at that time
Flat	Occurs when an individual has a complete lack of expression, feeling, or emotion, regardless of the level of stimuli.
Inappropriate	Display of reactions that do not match the situation that you are in or possibly even your internal state.
Incongruence	Occurs when the individual's reactions or emotional state appear to be in conflict with the situation.

Labile	Occurs when a person's expressions shift unpredictably, frequently, and excessively.
Restricted	Also known as constricted affect, describes a small reduction in affect. An individual experiencing restricted affect may have dulled feelings or emotions but will still be relatively close to broad affect.

### **Thought Processes**

#### **Form of thought**

Able to concentrate	Being able to focus on a single thought or task.
Associative looseness	Characterized by a lack of connection between ideas. Associative looseness often results in vague and confusing speech, in which the individual will frequently jump from one idea to an unrelated one.
Attention span	Ability to attend to a stimulus or object over a period of time. This ability is also known as sustained attention or vigilance.
Circumstantiality	convoluted and non-direct thinking or speech that digresses from the main point of a conversation.
Clang associations:	Is a reflection of disorganized thought processes. Instead of a person's thinking and speech being directed based on meaning, in clang association, a person's thinking and speech is driven by the sound of words.
Concrete thinking:	Is reasoning that's based on what you can see, hear, feel, and experience in the here and now. It's sometimes called literal thinking, because it's reasoning that focuses on physical objects, immediate experiences, and exact interpretations.
Echolalia	Is a psychiatric disorder that makes someone meaninglessly repeat what another person says.
Flight of ideas:	Occurs when someone talks quickly and erratically, jumping rapidly between ideas and thoughts. Flight of ideas is not a medical condition in itself. It is a symptom that may occur as part of mania, psychosis, and some neurodevelopmental conditions.
Mutism	is a severe anxiety disorder where a person is unable to speak in certain social situations
Neologisms	Is the creation of words which only have meaning to the person who uses them.
Perseveration	Is the repetition of a particular response (such as a word, phrase, or gesture) regardless of the absence or cessation of a stimulus
Poverty of Speech	Is when there is reduced spontaneity and productivity of thought as evidenced by speech that is vague or full of simple or meaningless repetitions or stereotyped phrases.
Tangentiality	Is the train of thought of the speaker wanders and shows a lack of focus,

Thought Blocking	never returning to the initial topic of the conversation.
Word salad	Is a sudden cessation in the middle of a sentence at which point a patient cannot recover what has been said Are random words or phrases linked together in an often-unintelligible manner.
<b>Content of thought</b>	
Compulsions	Are repetitive stereotyped behaviors that the patient feels impelled to perform ritualistically, even though he or she recognizes the irrationality and absurdity of the behaviors. Although no pleasure is derived from performing the act, there is a temporary sense of relief of tension when it is completed. These are usually associated with obsessions.
Control	is a person's ability or perception of their ability to affect themselves, others, their conditions, their environment, or some other circumstance. Control over oneself or others can extend to the regulation of emotions, thoughts, actions, impulses, memory, attention, or experiences.
Delusions	false fixed beliefs that have no rational basis in reality, being deemed unacceptable by the patient's culture
Grandiose	Is a false or unusual belief about one's greatness.
Homicidal Ideas	Is a thought pattern characterized by the desire to kill another person or persons, along with a mental plan for a method of doing it.
Ideas of Influence	The patient may believe that somehow, they caused an unrelated event to happen
Ideas of Reference	are erroneous beliefs that an unrelated event in fact pertains to an individual.
Magical thinking	The belief that one's ideas, thoughts, actions, words, or use of symbols can influence the course of events in the material world.
Nihilistic	Is the belief that all values are baseless and that nothing can be known or communicated.
Obsessions	are repetitive, unwelcome, irrational thoughts that impose themselves on the patient's consciousness over which he or she has no apparent control.
Paranoia/suspiciousness:	Are intense anxious or fearful feelings and thoughts often related to persecution, threat, or conspiracy
Persecutory	Patient believes, erroneously, that another person or group of persons is trying to do harm to the patient.
Phobias	Is an overwhelming and debilitating fear of an object, place, situation, feeling or animal.
Poverty of content:	Is a person talks a lot but does not say anything substantive, or says much more than is necessary to convey a message.

Reference	false beliefs that random or irrelevant occurrences in the world directly relate to a person.
Religiosity	Is when a patient experiences intense religious beliefs or episodes that interfere with normal functioning
Somatic	Is when a person feels extreme, exaggerated anxiety about physical symptoms.
Suicidal Ideas	having thoughts, ideas, or ruminations about the possibility of ending one's own life.

### **Perceptual Disturbances**

#### **Hallucinations**

Auditory	Are the sensory perceptions of hearing noises without an external stimulus.
Gustatory	Are tastes that are often strange or unpleasant. Gustatory hallucinations are often metallic taste.
Olfactory	Are false perception of odors, which are usually unpleasant or repulsive, such as poison gas or decaying flesh.
Tactile	Are an abnormal or false sensation of touch or perception of movement on the skin or inside the body
Visual	Is the visual perception in the absence of any external stimulus.

#### **Illusions**

Depersonalization	Are a patients' feelings that he or she is not himself, that he or she is strange, or that there is something different about himself that he or she cannot account for
Derealization	Is a patients' feeling that the environment is somehow different or strange, but patient cannot account for these changes.

### **Sensory and Cognitive Ability**

#### **Memory**

Capacity for abstract thought	The ability to understand concepts that are real, such as freedom or vulnerability, but which are not directly tied to concrete physical objects and experiences.
Confabulation	Filling in memory lapses by guessing or making up events.



Recent	Is the temporary storage of information that is used in managing cognitive tasks, like learning, reasoning, and comprehension.
Remote	Refers to memory for the distant past, measured on the order of years or even decades.

## Interaction Process Recording (IPR) Instructions

The purpose of the Interactive Process Recording (IPR) is to demonstrate the student's skills in understanding and refining therapeutic interactions as part of the nurse-patient relationship if noticed. The analysis of interactions with the patient promotes the student's ability to use the key therapeutic tool, the use of self, to facilitate growth in the nurse-patient relationship. The IPR assists the student to recognize personal feelings, actions, and interactions throughout the orientation, working, and termination phases of the relationship and to identify areas needing improvement.

### Dialogue/Analysis

1. Place all verbal statements and nonverbal communications in the appropriate columns. Statements by the student and patient are to be recorded verbatim
2. Student analysis column
  - a. Enter the type of therapeutic technique used e.g., Silence, and whether it was Therapeutic (T) or Non-therapeutic (N).
  - b. Student rationale – “to allow the patient more time to think about the death of his mother” – and your thoughts about the patient's response. For example: *Patient seemed close to tears and I felt uncomfortable that I may have made the patient cry. I did well not talking – I wanted to say something like I felt sad when my grandmother died, but I didn't – I allowed patient the time patient needed to process his feelings.*
  - c. If applicable, write alternative statement(s) and for each (N) response.
3. Patient analysis column
  - a. Analysis of patient's thoughts, feelings, and response.
  - b. Anxiety level – rate none, mild, moderate, severe, or panic. May also use 0, +1, +2, +3, +4.
  - c. Labile defense mechanisms. If none, state none seen.

### General Suggestions

1. Be direct in asking the patient to talk with you. Nurse counseling is a legitimate role and nurses should be comfortable with it.
2. Use **who, what, where, and when** to follow up patient statements as appropriate.
3. Avoid use of **why and how** statements.
4. Avoid jargon, euphemisms, slang, and figures of speech; may be misunderstood.
5. Do not over-sympathize with the patient about problems
6. When the patient uses psychiatric terms, ask what they mean by them.
7. Avoid close-ended questions.
8. Do not tell the patient how to feel.
9. Do not spend time discussing a patient's diagnosis.
10. Do not give advice.
11. If the patient talks about things patient would not do, ask what patient would do or did.
12. Do not defend the staff or hospital.
13. Do not share information about yourself, students, or staff. Divert the questions by saying “This is your time to talk about you.”
14. If your patient is crying or emotional at the end of a session, stay with them. Ask if they are feeling OK and if they have someone to talk to. Do not just leave them.
15. If concerning statements were made by patient, always report what patient told you to staff before leaving the unit.

# Clinical Institute Withdrawal Assessment of Alcohol Scale, Revised (CIWA-Ar)

Patient: \_\_\_\_\_ Date: \_\_\_\_\_ Time: \_\_\_\_\_ (24 hour clock, midnight = 00:00)

Pulse or heart rate, taken for one minute: \_\_\_\_\_ Blood pressure: \_\_\_\_\_

**NAUSEA AND VOMITING** -- Ask "Do you feel sick to your stomach? Have you vomited?" Observation.

0 no nausea and no vomiting

1 mild nausea with no vomiting

2

3

4 intermittent nausea with dry heaves

5

6

7 constant nausea, frequent dry heaves and vomiting

**TACTILE DISTURBANCES** -- Ask "Have you any itching, pins and needles sensations, any burning, any numbness, or do you feel bugs crawling on or under your skin?" Observation.

0 none

1 very mild itching, pins and needles, burning or numbness

2 mild itching, pins and needles, burning or numbness

3 moderate itching, pins and needles, burning or numbness

4 moderately severe hallucinations

5 severe hallucinations

6 extremely severe hallucinations

7 continuous hallucinations

**TREMOR** -- Arms extended and fingers spread apart. Observation.

0 no tremor

1 not visible, but can be felt fingertip to fingertip

2

3

4 moderate, with patient's arms extended

5

6

7 severe, even with arms not extended

**AUDITORY DISTURBANCES** -- Ask "Are you more aware of sounds around you? Are they harsh? Do they frighten you? Are you hearing anything that is disturbing to you? Are you hearing things you know are not there?" Observation.

0 not present

1 very mild harshness or ability to frighten

2 mild harshness or ability to frighten

3 moderate harshness or ability to frighten

4 moderately severe hallucinations

5 severe hallucinations

6 extremely severe hallucinations

7 continuous hallucinations

**PAROXYSMAL SWEATS** -- Observation.

0 no sweat visible

1 barely perceptible sweating, palms moist

2

3

4 beads of sweat obvious on forehead

5

6

7 drenching sweats

**VISUAL DISTURBANCES** -- Ask "Does the light appear to be too bright? Is its color different? Does it hurt your eyes? Are you seeing anything that is disturbing to you? Are you seeing things you know are not there?" Observation.

0 not present

1 very mild sensitivity

2 mild sensitivity

3 moderate sensitivity

4 moderately severe hallucinations

5 severe hallucinations

6 extremely severe hallucinations

7 continuous hallucinations

**ANXIETY** -- Ask "Do you feel nervous?" Observation.

0 no anxiety, at ease

1 mild anxious

2

3

4 moderately anxious, or guarded, so anxiety is inferred

5

6

7 equivalent to acute panic states as seen in severe delirium or acute schizophrenic reactions

**HEADACHE, FULLNESS IN HEAD** -- Ask "Does your head feel different? Does it feel like there is a band around your head?" Do not rate for dizziness or lightheadedness. Otherwise, rate severity.

0 not present

1 very mild

2 mild

3 moderate

4 moderately severe

5 severe

6 very severe

7 extremely severe

**AGITATION** -- Observation.

0 normal activity

1 somewhat more than normal activity

2

3

4 moderately fidgety and restless

5

6

7 paces back and forth during most of the interview, or constantly thrashes about

**ORIENTATION AND CLOUDING OF SENSORIUM** -- Ask

"What day is this? Where are you? Who am I?"

0 oriented and can do serial additions

1 cannot do serial additions or is uncertain about date

2 disoriented for date by no more than 2 calendar days

3 disoriented for date by more than 2 calendar days

4 disoriented for place/or person

Total **CIWA-Ar** Score \_\_\_\_\_

Rater's Initials \_\_\_\_\_

Maximum Possible Score 67

*The **CIWA-Ar** is not copyrighted and may be reproduced freely. This assessment for monitoring withdrawal symptoms requires approximately 5 minutes to administer. The maximum score is 67 (see instrument). Patients scoring less than 10 do not usually need additional medication for withdrawal.*

Sullivan, J.T.; Sykora, K.; Schneiderman, J.; Naranjo, C.A.; and Sellers, E.M. Assessment of alcohol withdrawal: The revised Clinical Institute Withdrawal Assessment for Alcohol scale (**CIWA-Ar**). *British Journal of Addiction* 84:1353-1357, 1989.

## Clinical Opiate Withdrawal Scale (COWS)

### Flow-sheet for measuring symptoms for opiate withdrawals over a period of time.

For each item, write in the number that best describes the patient's signs or symptom. Rate on just the apparent relationship to opiate withdrawal. For example, if heart rate is increased because the patient was jogging just prior to assessment, the increase pulse rate would not add to the score.

Patient's Name: _____ Date: _____ Enter scores at time zero, 30min after first dose, 2 h after first dose, etc. Times:        _____        _____        _____        _____				
<b>Resting Pulse Rate:</b> (record beats per minute) <i>Measured after patient is sitting or lying for one minute</i> 0 pulse rate 80 or below 1 pulse rate 81-100 2 pulse rate 101-120 4 pulse rate greater than 120				
<b>Sweating:</b> <i>over past ½ hour not accounted for by room temperature or patient activity.</i> 0 no report of chills or flushing 1 subjective report of chills or flushing 2 flushed or observable moistness on face 3 beads of sweat on brow or face 4 sweat streaming off face				
<b>Restlessness</b> <i>Observation during assessment</i> 0 able to sit still 1 reports difficulty sitting still, but is able to do so 3 frequent shifting or extraneous movements of legs/arms 5 Unable to sit still for more than a few seconds				
<b>Pupil size</b> 0 pupils pinned or normal size for room light 1 pupils possibly larger than normal for room light 2 pupils moderately dilated 5 pupils so dilated that only the rim of the iris is visible				
<b>Bone or Joint aches</b> <i>If patient was having pain previously, only the additional component attributed to opiates withdrawal is scored</i> 0 not present 1 mild diffuse discomfort 2 patient reports severe diffuse aching of joints/ muscles 4 patient is rubbing joints or muscles and is unable to sit still because of discomfort				
<b>Runny nose or tearing</b> <i>Not accounted for by cold symptoms or allergies</i> 0 not present 1 nasal stuffiness or unusually moist eyes 2 nose running or tearing 4 nose constantly running or tears streaming down cheeks				

*COWS / Flow-sheet format for measuring symptoms over a period of time*

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<b>GI Upset:</b> <i>over last ½ hour</i> 0 no GI symptoms 1 stomach cramps 2 nausea or loose stool 3 vomiting or diarrhea 5 Multiple episodes of diarrhea or vomiting				
<b>Tremor</b> <i>observation of outstretched hands</i> 0 No tremor 1 tremor can be felt, but not observed 2 slight tremor observable 4 gross tremor or muscle twitching				
<b>Yawning</b> <i>Observation during assessment</i> 0 no yawning 1 yawning once or twice during assessment 2 yawning three or more times during assessment 4 yawning several times/minute				
<b>Anxiety or Irritability</b> 0 none 1 patient reports increasing irritability or anxiousness 2 patient obviously irritable anxious 4 patient so irritable or anxious that participation in the assessment is difficult				
<b>Gooseflesh skin</b> 0 skin is smooth 3 piloerection of skin can be felt or hairs standing up on arms 5 prominent piloerection				
<p style="text-align: right;"><b>Total scores</b></p> <p style="text-align: right;"><b>with observer's initials</b></p>				

**Score:**

**5-12 = mild;**

**13-24 = moderate;**

**25-36 = moderately severe;**

**more than 36 = severe withdrawal**



## Balancing Act

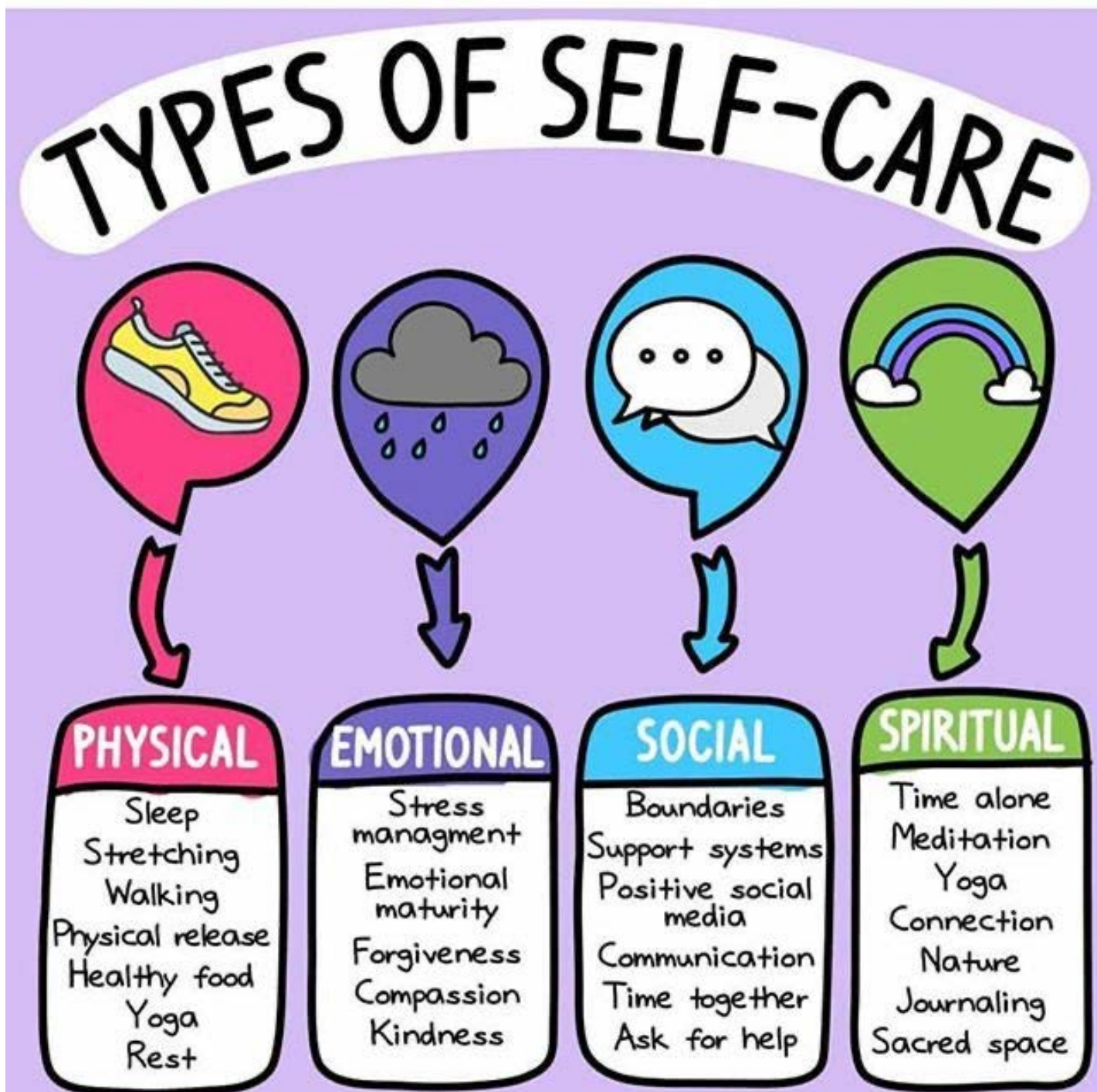
It is not always easy to keep calm and appear perfectly composed. Emotional conversations and events happen daily: unexpected comments that might derail you, frustrating colleagues, new learning environments, new preceptors, and less-than-welcoming healthcare staff on your assigned units.

Working through these experiences can be challenging. Learning how to pause and gain the clarity you need to respond in ways that reassure you — both in the moment and after it has passed — will support you in working through these experiences. Should you find yourself suddenly in an uncomfortable situation, try one or more of these strategies to regain your calm.



- Take deep breaths.
  - In fight-or-flight mode, your breathing becomes irregular, fast, short, and shallow. Changing your breathing pattern is your first line of defense.
  - Slowing down and deepening your breath will stimulate your vagus nerve and help to push you back into a more relaxed state of mind.
  - Lengthen your exhales and focus on breathing from your belly. Try inhaling for a count of four and exhaling for a count of eight. Deep abdominal breathing slows down your heartbeat, stabilizes your blood pressure, and encourages full oxygen exchange, which is critical to the brain's ability to function.
  - By stimulating the parasympathetic nervous system through this exercise, you can bring your prefrontal cortex back online, enabling you to think and respond sensibly.
- Distract yourself.
  - When you are in the heat of intense emotion, distraction is a helpful way to regulate your negative feelings, as it is less cognitively effortful than other techniques.
  - Distraction is anything you can do to temporarily direct your attention away from your strong emotion.
  - Focus on another sensation in your body, such as your weight pressing into your seat, wiggling each toe individually, or lightly rubbing your fingertips together to see if you can feel the ridges of your fingerprints. You can also try scanning your environment and looking for specific items— perhaps all the red objects in the room — to focus your mind on something else.
- Use your words.
  - Research shows that putting your feelings into words, or emotional labeling, can quickly reduce their grip on you and lessen your physiological distress. When you feel an emotional rush, ask yourself, "What are two or three words that describe how I feel right now?"
  - For example, suppose you are feeling overwhelmed. You might say to yourself, "I feel anxious/frustrated/worried/scared." Neuroimaging studies have shown that the act of thinking in words about your emotional state activates your prefrontal cortex and diminishes the response of your amygdala.
  - The goal of emotional labeling is not to deeply explore and fully process your feelings. It is about quickly pulling yourself away from the ledge.
- Be ready with a script.
  - The above strategies will help you break free from an amygdala hijack and increase the activation of your prefrontal cortex. But there may also be times when you will need to respond immediately and not have a private moment to collect yourself.
  - To prepare for these situations, come up with a couple of go-to lines that will allow you to respond quickly and buy more time. For example, you could say:
    - "That is interesting. Can you tell me how you came to that conclusion/reflection/insight?"
    - "Thanks; I would like to think about that more before responding."
  - These lines might help you circumvent the situation's emotional impact and deflect attention away from you in vulnerable moments.
- Process your feelings.
  - Suppressing emotions and pretending not to be upset is a common strategy. Except, it has numerous harmful consequences over time, including adverse health effects, increased negative emotions, fewer close relationships, and lower well-being overall.
  - After the moment has passed, when you have more time to reflect thoughtfully, please process your feelings more fully. Talk to your friends and family, or reach out to your preceptor. Contact a counselor, psychologist, or psychiatrist if you need more assistance. Just be sure to find a healthy way to process your feelings.





*Your mental health is just as important  
as your physical health!  
Be sure to take care of yourself.*